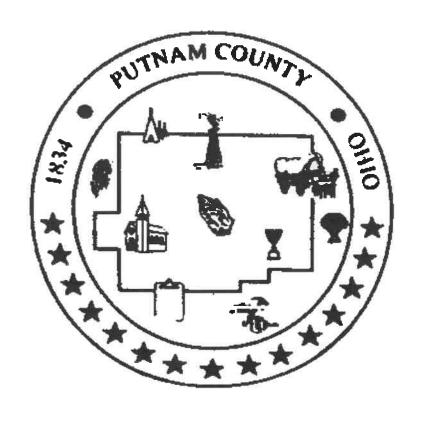
VILLAGE OF OTTOVILLE, OHIO

RESOLUTION NO. 2024-03

Final Plan

Putnam County 9-1-1

The Village of Ottoville Council met in regular session this 22 day of April, 2024.			
Whereas, The Putnam County 9-1-1 Review and Program Committee has submitted a copy of the Putnam County 9-1-1 Final Plan for approval or disapproval to the Village of Ottoville Council.			
Resolved, The Village of Ottoville Council hereby <u>approves</u> (approves or disapproves) the Putnam County 9-1-1 Final Plan by a majority of vote.			
This Resolution is hereby determined to be an emergency measure and shall take effect immediately, provided that it receives the affirmative vote of two-thirds of the members elected to the Village Council.			
Dated: April 22,2024			
ATTEST:	APPROVED:		
Michelle Tweyrauch Fiscal Officer	Panald nillar Mayor		



E 9-1-1 IMPLEMENTATION PLAN FOR

PUTNAM COUNTY

PREPARED AND RECOMMENDED BY THE PUTNAM COUNTY
9-1-1 REVIEW AND PROGRAM COMMITTEES

PUTNAM COUNTY E 9-1-1 PLAN

TABLE OF CONTENTS

Table of Contents 2006 and 2024 Amendments	2 3
SECTION I	
Introduction Planning Process Approval Process 9-1-1 Plan Amendment Procedures 9-1-1 Review Committee 9-1-1 Program Review Committee	4 4-5 5 5-6 6-7 7
SECTION II	
Present System 9-1-1 System Description Liability 9-1-1 Database Policy-Brightspeed	8 8-11 11 11
SECTION III	
Geographical Territories and Subdivisions Public Safety Answering Points Primary PSAP: Participating Telephone Companies Enhanced 9-1-1 and Next Generation 9-1-1	12 12-13 13 13 13-14
SECTION IV	
Installation & Maintenance of PSAP Equipment and Cost Formula Political Subdivisions Costs Initial PSAP Costs PSAP Operating Costs-5-year Projection	14 15 15 15
SECTION V	
Wireless Enhanced 9-1-1 Adoption of Rules for PSAP	15-16 16
Appendix A	
Commissioners Resolutions Notice of Submissions	17

2006 AMENDMENT TO THE PUTNAM COUNTY 9-1-1 FINAL PLAN

The Putnam County Board of County Commissioners approved the final plan for E-9-1-1 Emergency Telephone Number System for Putnam County, which was submitted on May 28, 1997. Technological advancements, financial changes and change of address of the PSAP brought about the need to update the Final Plan.

The following changes have been made to the original Final Plan:

- 1. Section VI has been added to address Enhanced Wireless 9-1-1
- 2. Section III Primary PSAP location address has been changed to the Sheriffs office new address.
- 3. Any references to United Telephone Company shall now be referred to as Sprint.
- 4. 9-1-1 Plan Amendment Procedure in Section I in the description of mechanisms for resolution of sections 1,2, and 3 of these requirements.
- 5. Putnam County Program Review Committees responsibilities to making Amendments to the final plan.

2024 AMENDMENT TO THE PUTNAM COUNTY 9-1-1 FINAL PLAN

Due to changes to ORC Chapter 128, Putnam County was required to make amendments to the current 9-1-1 final plan to be in compliance with the new rule changes. The following changes have been made to the original Final Plan:

- 1. Changed the structure of the 9-1-1 Review Committee, and established the 9-1-1 Program Review Board by ORC 128.06
- 2. Any references to Sprint Telephone Company is now referred to as Brightspeed.
- 3. Added to include 9-1-1 call processing to reference Next Generation 9-1-1 through the Ohio OARnet and ESI Net Networks.
- 4. Updates made to the previous five years of operating expenses, and PSAP funding sources.
- 5. Geographical territories were added that the PSAP receives 9-1-1 calls from.
- 6. Subdivisions served by the PSAP.
- 7. Recommendation and appointment of County 9-1-1 Coordinator.
- 8. Adoption of Rules establishing technical and operational standards for PSAPs.
- 9. How misdirected calls are handled per section 128.08(A) (8) of the ORC.

Section I

A. Introduction

Highly reliable and integrated telecommunications are a major factor in supporting Public Safety Services that protect life and property. The need of rapid response to emergencies is obvious. Enhanced 9-1-1 technologies can significantly improve communications between the public and the public safety agencies by reducing the time required to receive the calls from the citizens of the county.

The ease with which calls can be placed and dispatched through Enhanced 9-1-1 facilities reduces the fear and anxiety while avoiding further emotional and mental stress of the victims.

Before the introduction of Enhanced 9-1-1, Public Safety agencies could be reached by dialing a seven-digit number or through the local operator. Electing the correct seven-digit number for one of the local public agencies often causes time consuming delays and errors in critical situations.

The National Emergency Number Association (NENA) has adopted the philosophy of "One Nation, One Number". The statement is meant to convey the message that everyone in the United States, including all of the residents and visitors of Putnam County, should have easily remembered telephone numbers to use in case of an emergency.

Upon undertaking the planning of a 9-1-1 system in Putnam County, it is decided that we should look towards an "Enhanced 9-1-1" system. The enhanced 9-1-1 services accelerate the speed of processing a call for the Public Safety Answering Point (PSAP). An enhanced 9-1-1-communication person does not have to search manuals or notes to determine the jurisdiction in which a call should be forwarded. Communication people do not waste time trying to determine the proper agency in which to dispatch the call to.

B. Planning Process

On November 22, 1995, the Putnam County Board of Commissioners established a 9-1-1 Planning Committee. The Planning Committee then appointed a Technical Advisory Committee, which was assigned the task of assisting in the drafting of a plan to implement a 9-1-1 emergency telephone system in Putnam County. The members if this committee included representatives of municipalities, townships, emergency service providers and telephone companies.

The following requirements of the 9-1-1 plan were discussed and agreed upon by the planning and technical advisory committees along with other supporting information:

- 1. Which telephone companies servicing customers in the county will participate in the 9-1-1 system.
- 2. The locations and number of Public Safety Answering Points (PSAP).

- 3. How each PSAP will be connected to a company's network.
- 4. From what Geographic territory each PSAP will receive 9-1-1 calls.
- 5. Whether basic or enhanced 9-1-1 services will be provided within such territory.
- 6. What subdivisions will be served by the answering point.
- 7. Whether an answering point will respond to calls by directly dispatching an emergency service provider or by transferring the call to the appropriate provider.
- 8. What subdivision will establish, equip, furnish, operate and maintain each PSAP.
- 9. The formula by which the cost of establishing, equipping, furnishing, operating and maintaining each PSAP will be allocated among the subdivisions served by the PSAP.
- 10. A projection of the initial cost of establishing, equipping, and furnishing each PSAP.
- 11. A projection of the annual cost of the first five years of operating and maintaining each PSAP.
- 12. How each emergency service provider will respond to a misdirected call.

C. Approval Process

A copy of the final plan will be mailed to the Board of Putnam County Commissioners, to the legislative authority of each municipal corporation, and to the Board of Trustees of each Township and other jurisdictions within Putnam County, which provide emergency services. Within 60 days of receipt of the final plan, these legislative authorities must act by resolution or ordinance to either approve or disapprove the plan. Written notice of this action must be given to the Board of Putnam County Commissioners. If a community does not act within 60 days, it is considered a rejection of the plan. To become effective the 9-1-1 Final Plan must be approved by the following:

- 1. The Board of Putnam County Commissioners
- 2. The Putnam County Sheriff
- 3. Elected official of the most populus Village or Township in Putnam County.

9-1-1 Plan Amendment Procedures:

Minor variations and interpretations may be made to the Final Plan as long as the variations and the interpretations shall remain consistent with the general purpose and intent of the plan.

Type of Change:

1. Minor changes/modifications due to new technology/information, which may affect operational districts.

- 2. Minor variations and interpretations, which are consistent with the general purpose of the plan.
- 3. Formal amendments to the plan which effect the network cost or substantially change the operations must follow the procedure set forth in Section 128.12 of the Ohio Revised Code.

The mechanisms for resolution are:

- 1. Minor Changes/modifications to the plan must be reviewed and approved by the Putnam County 9-1-1 Program Review Committee. Changes, which require modification to the document, require a resolution of the Board of Commissioners.
- 2. The Putnam County 9-1-1 Program Review Committee may resolve minor interpretations and variations.
- 3. Formal amendments require the reconvening of the 9-1-1 Program Review Committee, which are required by Section 128.12 of the Ohio Revised Code.

Any revisions or amendments made to the final plan shall be filed with the Ohio 9-1-1 Program Office not later than ninety days after adoption.

Putnam County 911 Review Committee:

Following the adoption of the 9-1-1 Final Plan, the Board of County Commissioners for the purpose of maintaining the standards and integrity of the 9-1-1 System will appoint a Review Committee. One Representative of the following organizations/departments will serve on the review committee:

Ohio State Highway Patrol

Putnam County Sheriff

Putnam County Safety Service Coordinator/EMA

Putnam County I.T.

Putnam County Fire Chiefs Association

Putnam County Prosecutor

Putnam County Common Pleas Judge

Putnam County Police Chiefs Association

Putnam County Commissioner

Elected Official Most Populous Village or Township

Responsibilities of the 9-1-1 Review Committee will include, but not be limited to the following:

- 1. Reviewing and monitoring the occurrence of misdirected calls.
- 2. Review and recommend the operating protocol of each PSAP.
- 3. Review documented concerns of any 9-1-1 PSAP or Public Service Agency.
- 4. Participate in 9-1-1 coordination on a countywide regional basis.

- 5. Make recommendations to the 9-1-1 Program Review Committee appointed by the Board of Putnam County Commissioners on significant modifications or amendments to the plan.
- 6. All other matters brought before the Review Committee concerning the Putnam County 9-1-1 system and or communications.
- 7. Positions on the Committee are the Sheriff, Prosecutor, Judge, EMA, Elected Official most populous Township or Village, and Commissioner are considered standing, continuous terms. Positions on the Board for O.S.P., P.C.I.T., P.C. Fire Chiefs Assoc., P.C. Police Chiefs Association, are to have three (3) year terms and are to be staggered so no more than two (2) are eligible for replacement in any one calendar year.
- 8. Review the recommendation of the Sheriff's decision on the 9-1-1 Coordinator to the 9-1-1 Program Review Committee which will serve as a liaison with other State 9-1-1 County Coordinators and the State 9-1-1 program office.

9-1-1 Program Review Committee:

Chairman:

Putnam County Commissioner

Board Members:

Putnam County Sheriff

Elected Official of Village or TWP

The responsibilities of the 9-1-1 Program Review Committee will include, but not be limited to the following:

- 1. Administer and approve the 9-1-1 operating budget for maintaining equipment, furnishings, and daily operations of the Putnam County 9-1-1 PSAP.
- 2. Maintain and amend the 9-1-1 final plan describing the operations of a county wide 9-1-1 system. (any amendment to the final plan shall require a two-thirds vote of the committee.)
- 3. Review, discuss and approve other recommendations by the Putnam County 9-1-1 Review Committee.
- 4. Direct the 9-1-1 Coordinator to report not later that the 1st day of March each year, to the Political Subdivisions within the county and to the 9-1-1 program office detailing the sources and amounts of revenue expended to support in all costs incurred to operate the countywide 9-1-1 system and the public safety answering points that are a part of that system for the previous calendar year.

SECTION II

PRESENT SYSTEM/SUBDIVISIONS

CURRENT EMERGENCY LISTINGS

	POLICE	FIRE	EMS
Kalida	419-532-3030 or 9-1-1	9-1-1	9-1-1
Vaughnsville	419-523-3208 or 9-1-1	9-1-1	9-1-1
Belmore	419-523-3208 or 9-1-1	9-1-1	9-1-1
Gilboa	419-523-3208 or 9-1-1	9-1-1	9-1-1
Ottoville	419-453-3208 or 9-1-1	9-1-1	9-1-1
Continental	419-596-3833 or 9-1-1	9-1-1	9-1-1
Columbus Grove	419-659-2404 or 9-1-1	9-1-1	9-1-1
Fort Jennings	419-286-3208 or 9-1-1	9-1-1	9-1-1
Leipsic	419-943-2421 or 9-1-1	9-1-1	9-1-1
Pandora	419-384-3750 or 9-1-1	9-1-1	9-1-1
Miller City	419-523-3208 or 9-1-1	9-1-1	9-1-1
Cloverdale	419-523-3208 or 9-1-1	9-1-1	9-1-1
Dupont	419-523-3208 or 9-1-1	9-1-1	9-1-1
Glandorf	419-523-3208 or 9-1-1	9-1-1	9-1-1
Ottawa	419-523-3449 or 9-1-1	9-1-1	9-1-1

If any Police Department does not answer their landline it will ring into the 419-523-3208 number at the Putnam County Sheriff's Office.

NEW COUNTYWIDE EMERGENCY NUMBER

IN THE EVENT OF AN EMERGENCY DIAL:

911

9-1-1 System Description:

Enhanced / Next Gen 9-1-1 generally includes the following features:

- B. Public Safety Answering Point (PSAP) An answering location for 9-1-1 calls.
- C. Automatic Number Identification (ANI) -

The telephone number of the caller is displayed while the caller is connected to the PSAP.

D. Automatic Location Information (ALI) -

A video monitor displays information regarding the origin of 9-1-1 calls.

The monitor will display:

- 1. Date and Time
- 2. Address from which the call is being made
- 3. The name of subscriber at the above address
- 4. Type of service (i.e. residence, commercial, or payphone)
- 5. The public Safety Service providers for the address from which the call is being made.
- 6. Community name.

E. Forced Disconnect-

Forced disconnect allows the 9-1-1 dispatcher to disconnect a telephone call making the line available for other emergency calls.

F. One Button Transfer-

The 9-1-1 dispatcher has the ability to transfer ALI information to the correct responder's facility or secondary PSAP.

G. Alternate Routing-

If the 9-1-1 lines are busy at the PSAP, this feature will automatically route the 9-1-1 call to an alternate pre-designated PSAP as defined.

H. Default Routing-

When the 9-1-1 system cannot determine the address location from which the 9-1-1 call is originating, the 9-1-1 call will automatically route to a pre-designated primary PSAP. The operator will answer the 9-1-1 call, determine the nature and location of the emergency, and would contact by radio or telephone the appropriate dispatch center or emergency agency.

I. PSAP Lines-

Dedicated E 9-1-1 lines will be installed at the PSAP's for incoming E 9-1-1 calls. In addition, each public safety agency must maintain at least one seven-digit emergency telephone number, and the related line in the PSAP or be able to forward calls for this seven-digit number to the PSAP. A separate seven-digit number shall be maintained at each public safety agency for non-emergency use. Voice, text, messaging media, and caller location will be processed from origination service providers by our 9-1-1 CAD and answering system.

- J. Misdirected calls can occur in four ways-
 - 1. A caller dials 9-1-1 for a non-emergency situation. If time is available the communications technician will advise the caller of the proper number and time to call.
 - 2. An emergency call is directed to the wrong PSAP. When that happens the call will be transferred to the proper PSAP for dispatching.
 - 3. The wrong emergency service provider is dispatched to the scene. The responding provider will service the call until the correct dispatch is on scene.
 - 4. 9-1-1 calls from outside Putnam County are to be relayed to the proper county by radio or telephone.

A PSAP receiving a misdirected call must screen the call and, if necessary, transfer the information to the appropriate agency. These calls will be reported to a 9-1-1 Supervisor.

Emergency Service provides dispatched to a misdirected call shall begin emergency services as provided by law and notify the proper dispatch center for appropriate dispatch of the correct agency.

A PSAP and or the caller should notify the phone company or carrier of any misdirected landline or VoIP calls received.

Ohio Revised Code 128.08 (A) (8): When responding to misdirected calls and or caller's incorrect location, the PSAP will reach out to the caller and verify by phone. We may also utilize our CAD mapping system to make sure it was the correct location. We would then directly dispatch Fire, Ems, and Law Enforcement the updated location so they can respond.

K. Automatic Alarm Dialers (Prohibition of)-

It shall be specifically prohibited to program the number 9-1-1 into any automatic telephone alarm dialer. Experience in other 9-1-1 systems and their public safety dispatch centers has shown these devices have a history of creating false and erroneous calls which could unduly tie up lines and operator time.

L. Selective Routing (SR)-

This feature will direct all E-9-1-1 calls originating from anywhere in Putnam County to the pre-designated Public Safety Answering Point (PSAP) responsible for dispatching all public safety responses to the address at which the dialing telephone is located.

M. Hang Up Calls-

In the event of a call in which the caller gets disconnected from the dispatcher, the dispatcher will automatically call the caller back to verify if there is a problem. In the event, there is a problem the dispatcher will dispatch the respectable departments. In the event there is no emergency, the dispatcher will send the correct Law Enforcement Officer to the location to verify there is not an emergency.

Liabilty:

Ohio Revised Code, Section 128.96 addresses the issue of civil liability for damages, which may result from the establishment, and operation of enhanced 9-1-1 service. Section 128.96 (a)(1) of the ORC provides the State of Ohio, Ohio State Highway Patrol, a subdivision participating in a 9-1-1 system, and any officer, agent or employee of the State, or a participating subdivision is not liable in damages in a civil action for injury, death, or loss to persons property arising from any act or omission, except for willful or wanton misconduct, in connection with developing, adopting, or approving a final plan or otherwise bringing into operation a 9-1-1 system. Section 128.96 (b) of the ORC applies the same liability standard to individuals who give emergency instructions and their principals. Section 128.96 (c)(1) of the ORC provides that telephone companies and their agents have no civil liabilities for injuries resulting from 9-1-1 service.

9-1-1 Database Policy – Brightspeed Company-

Brightspeed Telephone Company of Ohio exercises the responsibility in numerous counties throughout Ohio to act as the host telephone company for implementation of a Countywide 9-1-1 emergency telephone answering system. Ohio State Law mandates such systems. As host, Brightspeed coordinates the preparation and maintenance of a customer record database for all telephone access lines in the county. This database contains the name(s) and telephone number(s) at each specific location in the county and is electronically updated daily by Brightspeed and other telephone companies with additions, deletions and changes to the information contained therein. The database configured contains information, which is not otherwise readily available to the public, such as names associated with unlisted numbers of telephone customers who have paid under telephone company tariffs for such listings. Because of the proprietary nature of certain portions of this data, the State General Assembly has mandated that no person shall disclose or use information in the telephone company's database for any reason other than the 9-1-1 system.

Accordingly, it is the policy of the Brightspeed Telephone Company of Ohio to respectfully deny all requests from whatever sources for access to or use the data in its 9-1-1 database.

SECTION III

Geographical territories PSAP receives 9-1-1 calls from:

The Putnam County Sheriff's Office will receive all 9-1-1 calls in Putnam County. The Townships we receive calls from are Monroe, Palmer, Liberty, Van Buren, Perry, Greensburg, Ottawa, Blanchard, Monterey, Jackson, Union, Pleasant, Riley, Jennings, and Sugar Creek. Putnam County also consists of several villages we receive 9-1-1 calls from. They are Ottawa, Glandorf, Kalida, Columbus Grove, Pandora, Leipsic, West Leipsic, Continental, Dupont, Fort Jennings, Ottoville, Gilboa, Vaughnsville, Cloverdale, Belmore, and Miller City.

Subdivisions Served by the PSAP:

The PSAP will provide services for all police departments in the County. These departments include Ottawa, Belmore, Columbus Grove, Continental, Fort Jennings, Glandorf, Kalida, Leipsic, Ottoville, Pandora, as well as the Putnam County Sheriff's Office. The PSAP will also provide service for all Fire and EMS departments within the county. The Fire Departments include Ottawa, Belmore, Columbus Grove, Continental, Fort Jennings, Gilboa, Glandorf, Kalida, Leipsic, Ottoville, Miller City, and Pandora Fire Departments. The EMS departments within Putnam County are Ottawa, Columbus Grove, Continental, Kalida, Leipsic, Ottoville, and Pandora. The PSAP also dispatches the Putnam County EMS that serves the entire county.

Public Safety Answering Points:

In conjunction with the Enhanced 9-1-1 telephone networking there will be Public Safety Answering Points at which 9-1-1 calls will be answered. The following paragraphs identify and define requirements for the PSAP for Putnam County:

- 1. Each PSAP must support a common agreement for standards operation. The director of each PSAP must sign the agreement accepting responsibility for these standards of operation. All primary and secondary operators must complete the prescribed training for 9-1-1 Operators.
- 2. There can be no part-time PSAP's. Each PSAP, whether primary or secondary, must be a twenty-four (24) hour and seven (7) day a week operation.
- 3. Each PSAP or secondary PSAP shall adhere to the standard 9-1-1 operating procedures set up by the Putnam County 9-1-1 Review Committee.

Primary PSAP:

Putnam County Sheriff's Office 1035 Heritage Trail Ottawa, Ohio 45875

Number of 9-1-1 positions: 3

Single Point of Contact: 911 Coordinator Todd Worchuck 419-523-3208

Participating Telephone Companies:

Brightspeed Telephone Company
Benton Ridge Telephone Company
TSC Telephone Company
TDS Telecom
Fort Jennings Telephone Company
Glandorf Telephone Company
Kalida Telephone Company
Ottoville Telephone Company
Vaughnsville Telephone Company

Cellular:

T-Mobile Verizon Wireless AT&T Mobility

Enhanced 9-1-1 Network:

Brightspeed Telephone Company of Ohio shall act as host Telephone Company for the Putnam County Enhanced 9-1-1 System. Brightspeed Telephone Company of Ohio shall coordinate the installation of a network of dedicated trunks connecting all telephone company central offices serving Putnam County with Sprint's 9-1-1 selecting routing facilities located at 25 South Mulberry Street in Mansfield, Ohio. Likewise, Brightspeed will provide dedicated 9-1-1 PSAP lines and associated circuitry from their 9-1-1 selective routing facilities to all PSAP locations.

Brightspeed Telephone Company of Ohio shall also coordinate the preparation and maintenance of an ALI database for the Putnam County Enhanced 9-1-1 System using information provided by all local telephone companies, legislative authorities of municipalities, townships, counties, and other appropriate sources.

Next Generation Network

At the time Putnam County 9-1-1 changes to Next Gen 9-1-1, it will be provided by the Ohio OARnet and ESI Network. Putnam County will work with the originating service provider to determine how the PSAP will connect to the statewide network to provide 9-1-1 voice, text, and other forms of messaging media, and caller location to the 9-1-1 system.

SECTION IV

Installation and Maintenance of PSAP Equipment and cost formula:

Funds received from the State of Ohio's Government Assistance Fund shall be placed in a separate fund at the Putnam County Treasurer's office known at the 115 Fund for the use of the PSAP. Such funds shall be solely used for the following purposes, in accordance with ORC Section 128.57.

Designing, upgrading, purchasing, leasing, programming, installing, testing, or maintaining the necessary date, hardware, software, and trunking required for the public safety answering points of the 9-1-1 system to provide wireless, enhanced, or next generation 9-1-1 services.

Processing 9-1-1 emergency calls from the point of origin to include any expenses for interoperable bidirectional computer aided dispatch date transfers with other public safety answering points or emergency services organizations and data via wireless or internet connections from public safety answering points or emergency services organizations to all applicable emergency responders, exclusive of mobile radio service costs.

Any costs of training the staff of the public safety answering point to provide wireless enhanced 9-1-1.

All other funding, known as the 9-1-1 Fund comes from a property tax levy every 5 years, which may be a renewal or replacement levy. Money spent from this fund can be used for the purposes listed above to maintain and operate the PSAP. These funds are also used for wages. A yearly operating budget is approved by the Putnam County Board of Commissioners. Expenses are approved by the Putnam County Board of Commissioners and an authorized purchase order by the Putnam County Auditor's Office. In some case's such as grant funding, funds spent may need the recommendation and approval of the 9-1-1 Review and Program Committees.

Political Subdivision Cost:

The Putnam County Commissioners will purchase the PSAP equipment required for the operation of the 9-1-1 system to include a standard video terminal display/answering point; PSAP printer associated terminal equipment, & T.D.D. devices.

Initial PSAP Costs:

The cost of Public Safety Answering Point equipment is estimated at \$94,460.00. This cost includes a personal computer, which will be used as a supervisory workstation as well as a backup station in the event that it is necessary.

The annual cost of operating and maintaining the PSAP for the past five years and projections for 2024. This excludes any future upgrades.

2019 PSAP operating budget	\$1,031,017.59
2020 PSAP operating budget	\$921,843.28
2021 PSAP operating budget	\$1,042,158.10
2022 PSAP operating budget	\$957,597.31
2023 PSAP operating budget	\$1,234,090.52
2024 PSAP operating budget	\$1,115,000.00

SECTION V

WIRELESS ENHANCED 9-1-1:

Putnam County will implement Wireless Enhanced 9-1-1 utilizing current FCC, PUCO, and/or the Ohio 9-1-1 Council requirements. Enhanced Wireless service will be implemented in two phases.

PHASE I – All wireless service providers will be notified at least six months prior to the desired activation date that Putnam County is requesting Phase I Wireless Enhanced 9-1-1 emergency service. All wireless service providers in the County will be identified, their towers located and addressed and routing to the proper PSAP based on tower location and/or sector will be established. With Phase I, the 9-1-1 PSAP will receive the wireless caller's callback number and the tower address and/or sector location.

PHASE II – All wireless service providers will be notified as least six months prior to the desired activation date that Putnam County is requesting Phase II Wireless Enhanced 9-1-1 emergency service. With Phase II, the 9-1-1 PSAP will receive the wireless caller's callback number, the tower address and/or sector location and the caller's longitude and latitude coordinates (with an accuracy level consistent with FCC regulations.

The Putnam County Sheriffs Office will receive all wireless enhanced 9-1-1 calls in the County.

In compliance with FCC E9-1-1 Report & Order, Number 94-102 and WT Report Number 99-32, the County of Putnam has requested and currently are receiving Phase I service from T-Mobile, Verizon wireless, and AT&T Mobility carriers located in this jurisdiction and vicinity. Putnam County is prepared to request Phase I service from all wireless carriers located in its jurisdiction.

When Phase II service is requested, all changes to the Final Plan will also apply. Any wireless carrier, service provider and third-party provider in Putnam County are required to comply with the Final Plan.

All funding received through legislation from the State of Ohio will go to Putnam County E9-1-1 to be used solely for 9-1-1 operations.

Adoption of rules establishing technical and operational standards for PSAP:

At this time, the Putnam County PSAP meets the technical and operational standards in accordance with the Ohio Revised Code Section 128.021. The PSAP will remain in compliance with these standards at all times. If at such time, the PSAP does not meet the standards, the 9-1-1 administrator will work with the Ohio 9-1-1 Program Office to come into compliance with the technical and operational standards set forth by the State of Ohio.

APPENDIX A

PUTNAM COUTNY COMMISSIONERS RESOLUTIONS